

Products damaged in shipment must be declared/returned within 10 business days.

Damaged/flawed sinks, must be declared / returned within 10 business days.

Sinks returned because of color (unless grossly misrepresented) are subject to a 35% restock fee + shipping.

NOTE: Living patina finishes are hand done & will vary slightly in color.

Absolutely no returns on custom products.

Absolutely no returns after 30 days.

Credit will not be issued for items defective due to customer abuse.

Returns due to customer cancellation or incorrect orders are subject to a 35% restock fee + shipping.

To ensure credit all returns must include a PO number on the packing sheet.

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